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Due to the new security model implemented in Windows Vista also known as the User Account Control (UAC) you need to make sure you run Norden Lab Professional and Norden Lab Status in the highest privilege level possible. Make sure you contact your administrator for help.

During the installation select a different default installation directory. Do not place the files into "C:\Program Files\..." but rather into "C:\Norden Logic\..." this will insure that the application behaves as in Windows 2000 and Windows XP. You will not need to follow the procedure outlined below.

However, if you install using the default settings you will need to follow the procedure below:

In order to start the above mentioned applications as Administrator:

- Right click the application
- Select "Run as administrator" from the pop up menu

Failing to do the above will prevent the Services to interact with the correct copy of the database and not initiate the Bioscreen C drivers correctly.

Alternatively you can turn off the User Account Control (UAC) completely in the Accounts settings of Windows Vista. Please consult your administrator.

Norden Logic does not recommend running Norden Lab Professional on Windows Vista until the new Microsoft platform has stabilized.